ADM213 Patient Non-Discrimination Policy

SCOPE:

This policy applies to all Fred Hutchinson Cancer Center ("Fred Hutch") workforce members across all clinical sites and operations.

PURPOSE:

In alignment with the Fred Hutch Standards of Conduct, we are dedicated to fostering an environment grounded in appropriate behavior, ethical conduct, and the delivery of equitable, high-quality care to every individual, regardless of background or identity.

The purpose of this policy is to provide patients with a clear summary of Fred Hutch Cancer Center's commitment to nondiscrimination in all aspects of care and affirm compliance with Washington Administrative Code (WAC) 246-320-141.

DEFINITIONS:

N/A

POLICY:

Fred Hutch is committed to ensuring that patients are treated with equality, in a welcoming, nondiscriminatory manner, consistent with state and federal law.

Fred Hutch provides an environment for patients that is free from discrimination based on age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status or any other basis prohibited by federal, state, or local law.

Patients have a right to choose the family members and/or other individuals close to them who may participate in their healthcare decisions and have access to Protected Health Information about them. Fred Hutch will respect patient choice. Please refer to Patients Rights & Responsibilities in General.
Fred Hutch will not discriminate in the provision of charity care to patients with financial need. Please refer to FIN603 Financial Assistance – 8173037.
If a workforce member, patient, family member or caretaker believes Fred Hutch has failed to meet these standards, they may file a complaint by contacting Fred Hutchinson Cancer Center Patient Relations in person or by mail or email. If help is needed in filing the grievance Patient Relations is available to support the process:

Fred Hutchinson Cancer Center Patient Relations
Phone: 206.606.1056.
Email: ptrelations@fredhutch.org

Civil Rights complaints can also be filed electronically with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal:

Online Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
Toll-free: (800) 368-1019
TDD toll-free: (800) 537-7697
Mail:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201